**CURRICULUM VITAE**

I am a creative and driven individual with master’s degree in Information Systems with Computing. I am passionate about starting a career in development and so have recently completed an 18-month Coding Traineeship as a full stack developer. I have completed two real world projects to specification showing competent use in a wide range of front and back-end programming languages. I am a real people person with excellent communication skills at all levels. I am confident that I will hit the ground running and be an asset to your organisation.

**PERSONAL DETAILS**

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**CODING TRAINEESHIP IT Career Switch Ltd**

Coding Traineeship – Full stack developer 18-month program

During the traineeship I had to demonstrate a very competent level of the following programming languages and technical skills

* Programming Languages – Java, PHP, C#, Python
* Web Development – HTML5, CSS3, JavaScript, ReactJS, Redux, jQuery, JSON, Bootstrap and MaterialUI
* RDBMS – MYSQL 8
* REST API, Git, NodeJS, Express.js

I have recently passed my **Microsoft 70-480: Programming in HTML5 with JavaScript and CSS3**. More information on this certification can be found at: <https://docs.microsoft.com/en-us/learn/certifications/exams/70-480>

**CAREER HISTORY:**

**June 2020 – Present Career break**

* I have invested time in studying and obtaining my Microsoft certification and completing coding and development projects to gain practical experience with the languages that I have studied.

**Mar 2020 – June 2020 DXC Technologies**

**POSITION HELD: Technical Support Analyst**

* Diagnosed, troubleshot and resolved desktop, hardware and software related issues (desktops, laptops, monitors, printers, IOS and Android phones and software applications) via phone and remote access tools
* Provided support for Microsoft Windows 8 & 10, Exchange, Active Directory and Microsoft Office 2016/365
* Processed new hardware requests for new equipment such as desktops, laptops, monitors and printers
* Maintained records, logs, and the lifecycle of work requests; identified opportunities to upsell product/services
* Worked with co-workers and end-users to determine best course of action to resolve support tickets in a timely and satisfactory manner
* Strong knowledge or experience working with a ticket-based software and support system
* Worked with multiple support desks to ensure end-user satisfaction with out-of-scope issues

**Jun 2016 – Dec 2017 ASICS Technologies Pvt Ltd, India**

**POSITION HELD: Software Engineer**

* Pivotal role in continuous improvements by identifying opportunities for improved performance in SQL operations and implementations, developing database solutions, best practices, software quality assurance and testing
* Created SQL scripts to scrape data for reports, communicated with clients for ad-hoc report implementation details and update web requests and controllers to serve new report.
* Joined an agile development team and work alongside experienced engineers to help develop and build world-class solutions.
* Involved in complete life cycle including analysis, design, development and testing
* Responsible for creating SQL queries and stored procedures using SQL server 2005
* Developed modules of the application in asp.Net and involved in writing C# classes and involved in development of web forms using asp.Net, HTML, JavaScript and C#.
* Database design and development of database objects in SQL server 2005 using Microsoft SQL server management studio express
* Responsible for design and development of web pages using HTML, CSS including AJAX controls and using ado.Net.
* Implement data-driven forms and custom bower components for AngularJS projects.
* Documented use cases, sequential diagrams, class diagrams during the construction phase for our module of project.
* Regularly provided team members with code reviews for GitHub pull requests.
* Part of Customer facing Support team for troubleshooting technical issues in the customer production system, committed to delivering excellence
* Demonstrated the ability to learn and perform trouble shooting for servers, network hardware, software applications, Cloud applications and their integration.

**EDUCATION**:

**2018 – 2019** **Dublin Business School**

MSc Information Systems with Computing

**2012 – 2016 Jain College of Engineering, India**

BE Electronics & Communication Engineering