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| Performance driven professional who excels at coordinating with cross-functional teams; skilled in adopting a pragmatic approach in improvising on solutions and resolving complex issues  -------------------------------------------------------------------   * Debmalya.ganguly@gmail.com * +91- 8335008024     **Debmalya Ganguly** | |
| Career Summary     * A competent professional with **near 15** **years** of rich experience in **Software Development, Solution Architect and Client Servicing (Including Overseas experience)** across Insurance System, Retail Chain and ERP. * Proven success in acting as a **Delivery Anchor for new deals** involving creation of solutions and delivery planning; successfully delivered implementation & support projects with budget up to USD 23 Million across multiple businesses and geographies including North America * Won: * Manager’s Choice Award in 2014, 2015 and 2016 * Service Excellence Award 2011 for the recognition of Eminence and Excellence * Proficient in providing **technical design and architectural leadership** to teams and ensuring applications are integrated and adhered to stated architectural and design principles & standards * High level of success in **Client Engagement:** * Have actively nurtured and deepened strong rapport with clients * Excels in delivering highly skilled pre-sales / technical presentations to customer prospects and providing technical support proposals to the sales team * Gained extensive experience in IBM emerging technologies like **Data Analytics (IBM Application Analytics Tool), Dynamic Automation (Blue Prism , Win Automation)** * Comprehensive knowledge of **Software Development Lifecycle (SDLC)** right from requirement analysis, documentation, coding and testing to maintenance of proposed applications * Competent with the usage of various technologies like **Microsoft C#, VB .Net, ASP .Net, Xml skills, SQL Server, Oracle** and so on     Education Details   * MCA from Indira Gandhi National Open University, in 2008 with 55% * B.Sc from University Of North Bengal in 1999 with 48% * 12th from West Bengal Council of Higher Secondary Education with 42% * 10th from West Bengal Board of Secondary Education with 71%   IT Skills   * **Opensource Technologies**: Node.js, AngularJs, React JS * **RDBMS**: SQL Server 2005/2008,2012,2014 Oracle 9i, 10, 11 * **Languages**: Asp .Net ,Visual C#.Net, VB.Net, PL/SQL, Web Services, HTML * **Tools**: Win Automation , Blue Prism , Toad, MS Visio Enterprise Architect, Rational Rose/Software Architect, Performance Monitor tool Dynatrace , Sitescope , APM * **Version Control**: Visual SourceSafe, TFS, PVCS * **Reporting**: Crystal Reports, SQL Server Reporting Services, Excel * **Processes**: Change Management, Incident Management using Service now, IBM’s QMS (Quality Management System), AMS Transition Methodology, Agile development methodology * **Rare Skill**: IBM Analytics tool AAP, Dynamic Automation Blue Prism | Core Competencies   |  | | --- | | Architectural optimization | |  | | Software Development | |  | | Client Servicing | |  | | Coding & Debugging | |  | | Quality Assurance | |  | | Technical Support | |  | | Liaising & Coordination | |  | | Team Management | |  |   Soft Skills   |  | | --- | | Motivator | |  | | Communicator | |  | | Change Agent | |  | | Collaborator | |  | | Analytical | |  | | Leader | |  | |
| Professional Experience   1. **Since Nov’10 with IBM India, Kolkata**   Growth Path:  Senior Application Developer: 01-11-2010  Tech Team Lead: 01-11-2014  Solution Architect: 16-12-2016  **Key Result Areas:**   * Webservice design * API and Microservice design * Experience in could baed architecture * Experience in DevOps tools * Planning project activities viz., scoping, estimation, tracking, change management, delivery management & post implementation support * Interacting with the client’s and other vendor’s business and IT Teams to gather, define, clarify and refine requirements; guiding the architecture and design of applications * Supervising various functions such as: * Coordinating projects on global delivery model which involves teams sitting in different geographical locations with communication barriers * Sharing best practices with team members to enhance quality technical support * Working as: * Single Point of Contact for technical delivery, scope management & quality related issues * Escalation point to resolve issues for all support issues; driving resolution of customer's technical support issues * Responsible for Problem Management, Incident Management & Change Management * Directing software development activities for business process mapping of the client and identifying appropriate development methodology * Spearheading client / user / partner interaction for requirement gathering, risk assessment, finalization of technical specifications and discussions for effort/cost/time estimation * Developing, implementing and providing support for business application software for clients * Transforming functional requirement into technical solution * Managing recruitment, training & selection of personnel and organizing, planning, & staffing operations * Identifying the team’s training & development needs; designing and developing the appropriate training programme and coordinating appropriate internal training programs   **Highlights:**   * Successfully completed projects:   **Title: Tiffany & Co.**  **Duration: Since Oct ’19**  **Achievements:**   * Worked on solution design for an enhancement * Implemented MVC based architecture using Kendo UI framework. * Guided, developed and delivered all work associated with enhancement and support. * Received recognition from client   **Title: CHUBB**  **Duration: Since Apr ’19 to Oct ‘19**  **Achievements:**   * Worked on solution design for an enhancement * Implemented Microservice based architecture. * Guided, developed and delivered all work associated with enhancement and support. * Received recognition from client   **Title: Manulife**  **Duration: Since Nov’11 to Apr ‘19**  **Achievements:**   * Performed the role of a SME for Policy admin system ManuConnect * Provided end-to-end solution for ManuConnect System Project using Microsoft Technology * Worked on PoCs of Dynamic Automation to automate Manulife manual business processes which has helped to reduce effort. * Implemented Microservice based componentes for C360 Manulife. * Guided, developed and delivered all work associated with enhancement and support in MLI web interfaces * Received best of IBM Award  1. **From July ’09 Till Oct ’10 with Collabera Solutions (SSP/ Contract employee of IBM), Kolkata**   Growth Path:  Engineer: 30-07-2009  **Key Result Areas:**   * Developing, implementing and providing support for business application software for clients * Transforming functional requirement into technical solution   **Highlights:**   * Successfully completed projects:   **Title: Manulife**  **Achievements:**   * Worked on custom development of Flexlink application. * Worked on policy admin system ManuConnect  1. **From April 06 Till July ’09 with Gamut Infosystems Ltd., Kolkata**   Growth Path:  Developer: 10-04-2006  Team Lead: 01-06-2008  **Key Result Areas:**   * Developing, implementing and providing support for ERP product * Transforming functional requirement into technical solution   **Highlights:**   * Successfully completed projects:   **Title: FarVision ERP**  **Duration: April’06 To July 09**  **Achievements:**   * Worked on new enhancement of FarVision ERP product * Worked as a team lead for Production and Planning module.  1. **From April 04 Till April ’06 with Datatech Solutions., Kolkata**   Growth Path:  Developer: 01-04-2004  **Key Result Areas:**   * Developing, implementing and providing support inhouse software solutions like Resume Keeper and Employee management system   **Highlights:**   * Successfully completed projects:   **Title: Resume keeper**  **Duration: April’04 To Jan 05**  **Achievements:**   * Worked on new enhancement of Resume keeper   **Title: Employee management system development and support**  **Duration: Feb’05 To April 06**  **Achievements:**   * Worked on development and support of Employee management system   Trainings   * Attended trainings on: * Training in Fundamentals of Lean Six Sigma at IBM. * Training in Essentials for Unit Testing at IBM. * Know your Industry - FINANCIAL SERVICES and Insurance * Training in Static Code Analysis at IBM * Training in Cloud based Application Development with Bluemix at IBM * Training in Mobile-Enabled Business Transformation at IBM. * Training in Agile Development at IBM. * Agile Development at IBM * Architectural Thinking at IBM / Architect mobilization * Big data mobilization training at IBM * .Net Core training | |
| Personal Details  **Date of Birth:** December 21, 1980  **Languages Known:** English, Bengali , Hindi  **Address:** Ideal Abasan, Block L, Flat 4E, Narayanpur, Narandranagar, Rajarhat, Kolkata -700136, India | |