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| Performance driven professional who excels at coordinating with cross-functional teams; skilled in adopting a pragmatic approach in improvising on solutions and resolving complex issues -------------------------------------------------------------------* Debmalya.ganguly@gmail.com
* +91- 8335008024

 **Debmalya Ganguly**  |
| Career Summary* A competent professional with **near 15** **years** of rich experience in **Software Development, Solution Architect and Client Servicing (Including Overseas experience)** across Insurance System, Retail Chain and ERP.
* Proven success in acting as a **Delivery Anchor for new deals** involving creation of solutions and delivery planning; successfully delivered implementation & support projects with budget up to USD 23 Million across multiple businesses and geographies including North America
* Won:
* Manager’s Choice Award in 2014, 2015 and 2016
* Service Excellence Award 2011 for the recognition of Eminence and Excellence
* Proficient in providing **technical design and architectural leadership** to teams and ensuring applications are integrated and adhered to stated architectural and design principles & standards
* High level of success in **Client Engagement:**
* Have actively nurtured and deepened strong rapport with clients
* Excels in delivering highly skilled pre-sales / technical presentations to customer prospects and providing technical support proposals to the sales team
* Gained extensive experience in IBM emerging technologies like **Data Analytics (IBM Application Analytics Tool), Dynamic Automation (Blue Prism , Win Automation)**
* Comprehensive knowledge of **Software Development Lifecycle (SDLC)** right from requirement analysis, documentation, coding and testing to maintenance of proposed applications
* Competent with the usage of various technologies like **Microsoft C#, VB .Net, ASP .Net, Xml skills, SQL Server, Oracle** and so on

Education Details* MCA from Indira Gandhi National Open University, in 2008 with 55%
* B.Sc from University Of North Bengal in 1999 with 48%
* 12th from West Bengal Council of Higher Secondary Education with 42%
* 10th from West Bengal Board of Secondary Education with 71%

IT Skills * **Opensource Technologies**: Node.js, AngularJs, React JS
* **RDBMS**: SQL Server 2005/2008,2012,2014 Oracle 9i, 10, 11
* **Languages**: Asp .Net ,Visual C#.Net, VB.Net, PL/SQL, Web Services, HTML
* **Tools**: Win Automation , Blue Prism , Toad, MS Visio Enterprise Architect, Rational Rose/Software Architect, Performance Monitor tool Dynatrace , Sitescope , APM
* **Version Control**: Visual SourceSafe, TFS, PVCS
* **Reporting**: Crystal Reports, SQL Server Reporting Services, Excel
* **Processes**: Change Management, Incident Management using Service now, IBM’s QMS (Quality Management System), AMS Transition Methodology, Agile development methodology
* **Rare Skill**: IBM Analytics tool AAP, Dynamic Automation Blue Prism
 | Core Competencies

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| Architectural optimization |
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| Software Development |
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| Client Servicing |
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| Coding & Debugging |
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| Quality Assurance |
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| Technical Support |
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| Liaising & Coordination |
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| Team Management |
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Soft Skills

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| Motivator |
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| Communicator |
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| Change Agent  |
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| Collaborator |
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| Analytical |
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| Leader |
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|  Professional Experience1. **Since Nov’10 with IBM India, Kolkata**

Growth Path:Senior Application Developer: 01-11-2010Tech Team Lead: 01-11-2014Solution Architect: 16-12-2016**Key Result Areas:** * Webservice design
* API and Microservice design
* Experience in could baed architecture
* Experience in DevOps tools
* Planning project activities viz., scoping, estimation, tracking, change management, delivery management & post implementation support
* Interacting with the client’s and other vendor’s business and IT Teams to gather, define, clarify and refine requirements; guiding the architecture and design of applications
* Supervising various functions such as:
* Coordinating projects on global delivery model which involves teams sitting in different geographical locations with communication barriers
* Sharing best practices with team members to enhance quality technical support
* Working as:
* Single Point of Contact for technical delivery, scope management & quality related issues
* Escalation point to resolve issues for all support issues; driving resolution of customer's technical support issues
* Responsible for Problem Management, Incident Management & Change Management
* Directing software development activities for business process mapping of the client and identifying appropriate development methodology
* Spearheading client / user / partner interaction for requirement gathering, risk assessment, finalization of technical specifications and discussions for effort/cost/time estimation
* Developing, implementing and providing support for business application software for clients
* Transforming functional requirement into technical solution
* Managing recruitment, training & selection of personnel and organizing, planning, & staffing operations
* Identifying the team’s training & development needs; designing and developing the appropriate training programme and coordinating appropriate internal training programs

**Highlights:*** Successfully completed projects:

**Title: Tiffany & Co.****Duration: Since Oct ’19****Achievements:*** Worked on solution design for an enhancement
* Implemented MVC based architecture using Kendo UI framework.
* Guided, developed and delivered all work associated with enhancement and support.
* Received recognition from client

**Title: CHUBB****Duration: Since Apr ’19 to Oct ‘19****Achievements:*** Worked on solution design for an enhancement
* Implemented Microservice based architecture.
* Guided, developed and delivered all work associated with enhancement and support.
* Received recognition from client

**Title: Manulife****Duration: Since Nov’11 to Apr ‘19****Achievements:*** Performed the role of a SME for Policy admin system ManuConnect
* Provided end-to-end solution for ManuConnect System Project using Microsoft Technology
* Worked on PoCs of Dynamic Automation to automate Manulife manual business processes which has helped to reduce effort.
* Implemented Microservice based componentes for C360 Manulife.
* Guided, developed and delivered all work associated with enhancement and support in MLI web interfaces
* Received best of IBM Award
1. **From July ’09 Till Oct ’10 with Collabera Solutions (SSP/ Contract employee of IBM), Kolkata**

Growth Path:Engineer: 30-07-2009**Key Result Areas:** * Developing, implementing and providing support for business application software for clients
* Transforming functional requirement into technical solution

**Highlights:*** Successfully completed projects:

**Title: Manulife****Achievements:*** Worked on custom development of Flexlink application.
* Worked on policy admin system ManuConnect
1. **From April 06 Till July ’09 with Gamut Infosystems Ltd., Kolkata**

Growth Path:Developer: 10-04-2006Team Lead: 01-06-2008**Key Result Areas:** * Developing, implementing and providing support for ERP product
* Transforming functional requirement into technical solution

**Highlights:*** Successfully completed projects:

**Title: FarVision ERP****Duration: April’06 To July 09****Achievements:*** Worked on new enhancement of FarVision ERP product
* Worked as a team lead for Production and Planning module.
1. **From April 04 Till April ’06 with Datatech Solutions., Kolkata**

Growth Path:Developer: 01-04-2004**Key Result Areas:** * Developing, implementing and providing support inhouse software solutions like Resume Keeper and Employee management system

**Highlights:*** Successfully completed projects:

**Title: Resume keeper****Duration: April’04 To Jan 05****Achievements:*** Worked on new enhancement of Resume keeper

**Title: Employee management system development and support****Duration: Feb’05 To April 06****Achievements:*** Worked on development and support of Employee management system

Trainings * Attended trainings on:
* Training in Fundamentals of Lean Six Sigma at IBM.
* Training in Essentials for Unit Testing at IBM.
* Know your Industry - FINANCIAL SERVICES and Insurance
* Training in Static Code Analysis at IBM
* Training in Cloud based Application Development with Bluemix at IBM
* Training in Mobile-Enabled Business Transformation at IBM.
* Training in Agile Development at IBM.
* Agile Development at IBM
* Architectural Thinking at IBM / Architect mobilization
* Big data mobilization training at IBM
* .Net Core training
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| Personal Details**Date of Birth:** December 21, 1980**Languages Known:** English, Bengali , Hindi**Address:** Ideal Abasan, Block L, Flat 4E, Narayanpur, Narandranagar, Rajarhat, Kolkata -700136, India |